



**GENERAL TERMS and CONDITIONS**  
and  
**EVENT RULES**  
**being in force: from 1 August 2023**

**1. Application of the GTC.**

The present General Terms and Conditions (hereinafter referred to as "**GTC**") govern the legal relationship between Hangvető Kft. (registered office: 1027 Budapest, Margit körút 62, V. floor 1, Budapest, 1027 Budapest, Hungary, company registration number: 01-09-719984; hereinafter referred to as "**Hangvető**") and the natural persons (hereinafter referred to as "**Visitors**") participating in the BALKAN MOST Festival (hereinafter referred to as "**Event**") organised by Hangvető.

The provisions of the present GTC shall be binding on both the Hangvető and the Visitors from the moment of their entry into the Event area.

**2. Personal, territorial and temporal scope of the GTC**

2.1 The provisions of these GTC shall apply to both the Hangvető and the Visitors throughout the whole territory of the Event.

2.2 The scope of the GTC shall extend from the time of entry to the Event until the end of the Event, and the rights and obligations arising during this period.

2.3. In addition, the current version of the GTC shall be posted in a clearly visible place in the Event area. Hangvető shall be entitled to unilaterally amend the GTC. Any amendments shall be published by Hangvető on the official website of the Event.

**3. Rights and obligations of the Hangvető**

3.1. The programme rights of the Event are the full property of Hangvető. Hangvető, as the sole owner of the programme rights, shall be entitled to change the composition of the programmes at any time at its sole discretion. In all cases, Hangvető will publish the current programme of the Event on the official website of the Event.

3.2. Hangvető shall provide the Visitor with the opportunity to enter and stay at the Event, provided that the Visitor fulfils the obligations set out in these GTC and exercises his/her rights in accordance with the House Rules, the GTC and the legislation in force.



3.3. Hangvető may restrict or impose conditions on access to certain programmes of the Event (such as the purchase of tickets or the wearing of a specific wristband, etc.).

3.4. Any breach of the obligations contained in these GTC shall entitle Hangvető to ban the Visitor for the whole or part of the duration of the Event. In this context, Hangvető shall be entitled to remove the Visitor from the Event area within the limits and in the order prescribed by the applicable legislation.

3.5. Hangvető shall be entitled to use subcontractors and contributors for any of its activities.

#### **4. Rights and obligations of the Visitor**

4.1. In order to ensure the safe and professionally successful conduct of the Event, the Visitor shall comply with the provisions of these GTC and the Event Rules. When entering the Event area, the Visitor shall follow the entry instructions of the security guards on duty.

4.2. By entering the Event area, the Visitor accepts these GTC and the Event Rules as binding upon him/her.

4.3. The Visitor shall immediately cease any unlawful conduct or conduct in breach of the provisions of these GTCs, and leave the Event area immediately upon request of the representative of Hangvető. In the event that the Visitor fails to comply with this obligation, the Hangvető shall be entitled to take the necessary measures within the framework of the applicable legislation and, if necessary, to involve the law enforcement authorities in order to ensure the uninterrupted conduct of the Event and the undisturbed enjoyment of the other Visitors.

#### **5. Manu Chao concert**

5.1. Manu Chao's concert is the most popular program of the Event, but tickets are limited. Tickets will be available for purchase from 17 August 2023, when a link will be opened on <https://balkanmost.hu> to the registration area of <https://veszprembalaton2023.hu>.

Here one can buy tickets by entering his/her name and email address. One person can buy up to two tickets. It is important that registrants provide the exact name on their photo ID during the registration process, otherwise they may be prevented from using their tickets later. Ticket purchasers agree to the processing and transfer of their data and accept the Terms and Conditions of VEB2023 and the present GTC.

5.2. The concert ticket is in the name of the purchaser. Upon entry to the concert, the registered purchaser will be asked to confirm that the ticket or tickets he/she wishes to use are in his/her name. Proof may be provided by presenting a photo ID. In the absence of such identification, or if the name on the identification does not match the name on the ticket, or if the person on the



photo identification does not match the person seeking admission, the visitor will not be admitted to the concert. If one has registered for two tickets and has purchased two tickets, he/she shall come to the concert with his/her partner, as a non-registered partner will not be able to enter the concert venue with a ticket alone.

## **6. Audio and video recording**

6.1 Visitor acknowledges that Hangvető and its contracted partners may make audio and video recordings of the Event. By entering the venue, Visitor gives his/her express consent to the recording and communication of his/her face, appearance and expressions, on the understanding that he/she may be named only with his/her express consent. Exceptions to this rule are made for public figures, who may be named without their consent. Hangvető shall be entitled to exploit and use the Recordings (primarily, but not exclusively, for the purpose of promoting, recording and publicising the Event) without any limitation and without any obligation to provide any consideration to the Visitor. The Visitor shall not be entitled to make any claim or demand against the Hangvető in connection with the foregoing.

6.2 The Visitor is entitled to make audio and video recordings at the Event for his/her own home use only. The Visitor may not sell or use for commercial purposes the audio and video recordings made by him/her, and may not use the names of the Visitors in the recordings without their express consent nor infringe their privacy rights. Hangvető expressly excludes its liability in the event that Visitors fail to comply with the provisions of this clause.

## **7. Copyrights and trademarks**

All the logos, trademarks, information and materials appearing on the Hangvető's or the Event's own website, Facebook page, the Event, all online and offline media, as well as on posters, flyers, etc. are the exclusive property of the Hangvető and its contractual partners. Accordingly, these marks may not be used, copied or displayed by Visitors or third parties without the prior written consent of Hangvető or its contractual partners.

## **8. Security service, provision of first aid**

To protect the safety and health of Visitors, Hangvető provides qualified security guards and first-aid doctors. All Visitors are obliged to cooperate with these persons if they come into contact for any reason. The instructions of the security guards and doctors on duty are for the successful conduct of the Event and are binding on all Visitors. Medical care is compulsory for the society and health insurance, the absence of which, except in the case of emergency care, exempts doctors from their duty to provide care.

## **9. Responsibility**

9.1. Hangvető reserves the right to modify and adapt the concerts, programmes and services



provided at the Event, if necessary. Visitors have no right to object to any changes to the programme.

9.2. The Visitor is aware that not all services at the Event are provided by Hangvető, and that for some services the legal relationships are established directly between the Visitor and the service provider, and the rights and obligations arising from the legal relationship are theirs. Hangvető does not assume any liability in relation to the products and services provided by its contractual partners.

9.3. Hangvető shall not be liable for any items left unattended on the Event premises, including items left in a car or accommodation.

9.4 Visitors acknowledge that Hangvető cannot be held liable for any misuse or damage arising from a payment method (e.g. unauthorised use of credit card, unauthorised transfer, etc.).

9.5 Visitor is fully liable for any damage caused by him/her (child or pet), both to the Hangvető and to the persons providing the venue, as well as to the contractors, contributors, other Visitors and third parties. The Visitor is also responsible for the conduct and safety of minors, elderly persons, persons unable to look after themselves (even temporarily) who arrive at the Event with him/her, and for any damage they may cause to the Hangvető or third parties.

9.6 **Force majeure.** In the event of any unforeseeable and unavoidable impediment (war, riot, strike, natural disaster, severe storm, epidemic, fire, etc.) which prevents a party from fulfilling its contractual obligations and for which it cannot be held responsible, that party shall not be liable for any loss or damage suffered as a result of that event.

## **10. Miscellaneous provisions**

The interpretation and application of these GTC shall be governed exclusively by Hungarian law. For any disputes arising under or in any way related to these GTC, the parties agree to submit to the exclusive jurisdiction of the courts of Hangvető's place of business.



## **11. Event Rules**

Hangvető makes the Event Rules available on its website and in the Event area and provides the opportunity to recognition them upon request. In addition to the provisions of these GTC, Visitors are also obliged to fully comply with the Event Rules .

11.1 Visitors are obliged to comply with the general standards of conduct and to behave in accordance with these GTC and the Event Rules and to refrain from any manifestation or action that may violate or endanger the personal rights, health, physical integrity or life of others. Visitors must take special care to protect the natural values in and around the Event site.

11.2 No promotional, advertising, commercial, economic or fundraising activities of any kind are permitted on the Event site without the prior written permission of Hangvető.

11.3. The Event is free of charge, but there are also pre-purchased programmes.

11.4. Children under 14 years of age may enter and stay in the Event area only with an adult and capable of legal capacity.

11.5. The consumption of alcoholic beverages by Visitors under the age of 18 is prohibited. The serving of alcoholic beverages to persons under the age of 18 or intoxicated persons on the Event premises is prohibited. Persons selling goods in commercial and catering establishments are entitled to ask the Visitors to present identity documents proving their age. The consumption of substances that are considered to be drugs is prohibited on the premises of the Event and is punishable by law.

11.6. Smoking is prohibited on the Event premises, except in areas specifically designated for this purpose.

11.7. Organisers provide free toilet facilities at the locations indicated on the event map. No urination is allowed in other areas of the Event.

11.8 It is prohibited to bring into the Event area any drugs, pyrotechnics, flammable materials, weapons, stabbing and cutting tools, instruments dangerous to physical integrity (baseball bats, gas sprays, batons, etc.), alcoholic beverages or food not purchased at the Event area.

11.9. Unannounced and without the prior written permission of Hangvető, it is prohibited to organise or hold any kind of meeting or demonstration outside the organised programmes and not related to them. Hangvető shall be entitled to immediately terminate any such organisation, and to have participants who do not suspend such activities at the request of Hangvető or its partners (security experts) removed from the Event after being notified.



11.10. The qualified and licensed representatives of the Hangvető shall ensure that the rules of conduct and safety are enforced and complied with. Visitors undertake to cooperate fully with these professionals and to follow their instructions immediately in the event of an emergency.

11.11. Only leashed and muzzled pets are allowed in the festival area. Pets may only be admitted to the festival area if they have a valid vaccination certificate and their rabies vaccination is no more than one year old. They must also be on a leash, collar, muzzle and muzzle with the owner's telephone number. These requirements will be checked at the entrance to the event and pets will not be allowed to enter if they are missing. By bringing in a pet, the owner acknowledges that he/she is obliged to keep it in a hygienic manner and in suitable conditions for the animal, and by bringing in a dog or ferret, the owner acknowledges that he/she is obliged to keep it muzzled and on a lead throughout the event. The organisers reserve the right to prohibit the entry of any animal to the event on an individual basis.

Parties accept and agree to be bound by these GTC by the time the Visitor enters the Event venue.

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